



UNO Digital Bank adopts BUSINESSNEXT platform

Leverages BUSINESSNEXT's AI-powered solutions, CRMNEXT and COLLECTIONSNEXT to empower staff and delight customers



Noida, July 12, 2022: BUSINESSNEXT, the World's leading responsive composable banking platform by Acidaes Solutions Pvt. Ltd, today announced that UNObank Inc. will use its solutions to power UNO Digital Bank's customer relationship management (CRM) systems. The artificial intelligence (AI) driven solutions, CRMNEXT and COLLECTIONSNEXT, will equip the Bank's relationship managers with timely insights to quickly authorize transactions, resolve issues, and delight customers; as a result, customers will experience a concierge-like, smooth, fast, and secure onboarding process.

“**Manish Bhai, CEO of UNObank Inc.** explains the decision: “We promised customers that we will be innovation-led. BUSINESSNEXT's solutions help elevate the customer experience with a very fast account setup, and a list of pre-approved products.” He added, “We also promised our stakeholders that we will be growth-focused. The BUSINESSNEXT solutions deliver a holistic, intelligent view of the customer that supports and enables our relationship managers to make quick decisions to upsell, cross-sell, and lock in customers.”

“Our solutions help to eliminate the barriers that can arise between humans and digital channels, and enable omnichannel customer interactions from a single, unified platform,” says **Sushil Tyagi, Executive Director, BUSINESSNEXT.** “This will enable UNO Digital Bank to operate with operational excellence and deliver experiences that are personalized, relevant, and timely based on the complete understanding of customers.”

➤ **About UNO Digital Bank**

UNO Digital Bank is a full-spectrum credit-led digital bank licensed under the Digital Banking License framework by the Bangko Sentral ng Pilipinas (BSP) in the Philippines. With UNO Digital Bank, Filipinos can use one trusted app to save, borrow, transact, invest, and protect their money; to manage their finances with speed and ease. UNO Digital Bank will officially be launched once the BSP issues the Certificate of Authority. www.UNObank.asia

➤ **About UNOAsia Pte. Ltd.**

Singapore headquartered financial technology company UNOAsia Pte. Ltd., is one of the primary incorporators of UNO Digital Bank.

➤ **About BUSINESSNEXT**

BUSINESSNEXT is a universe of composable enterprise solutions with a focus on banks and financial services globally. Recognized as a Visionary by leading industry analysts, it leverages technology, innovation, and experience to relentlessly deliver incredible, unique, and human experiences, acing the volatile and complex business environment. BUSINESSNEXT suite comprises CRMNEXT, CUSTOMERNEXT & DATANEXT which are AI and ML-driven cloud-agnostic platforms dedicated to enabling digital transformations. It also comprises an enriched portfolio of hyper SaaS modular solutions that are responsive, can readily plug & play, and has superlative integration capabilities with the ecosystem. BUSINESSNEXT today powers 1 million+ users across 65,000 branches and call centers, managing 1 billion end customers worldwide. BUSINESSNEXT has its USA headquarter in Raleigh, North Carolina and its international headquarter in Noida, India. It has a footprint across 5 continents and direct offices in 14 countries across the U.S.A, MEA, and APAC.

For more information, visit <https://www.businessnext.com/>

